Boston Scientific's Quincy Fulfillment Center Receives Prestigious Customer Service Award

(April 12, 2005) -- Boston Scientific Corporation (NYSE: BSX) today announced that its Quincy, Massachusetts Customer Fulfillment Center has received the prestigious 2004 NorthFace ScoreBoard Award for excellence in customer service for the second consecutive year. Boston Scientific's Quincy Customer Fulfillment Center handles approximately 70 percent of the Company's product distribution needs.

The NorthFace ScoreBoard Award, presented by the Omega Management Group Corporation, was awarded to Boston Scientific for exemplary service to its customers as well as its focus on exceeding customer expectations. The award criteria included factors such as technical support, field service, sales process, account management and training.

"The NorthFace ScoreBoard Awards honor those organizations that exceed their customers' expectations in every phase of the customer service process," said Anthony Santilli, Chief Customer Officer at Omega Management Group Corporation. "Based on feedback we've received from their customers, it is clear that Boston Scientific has developed an extremely loyal customer base and has created a best-in-class customer service environment. As a repeat NorthFace ScoreBoard winner, Boston Scientific has set the standard for customer service in their industry."

"Boston Scientific is dedicated to maintaining excellence at every stage of the product development, delivery and follow-up process," said Boston Scientific Chief Operating Officer Paul LaViolette. "The NorthFace ScoreBoard Award is the ultimate compliment to the hard-working members of our Quincy team, recognizing their commitment to meeting our customers

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